

FROST

TO REMOVALS

Special attention is required in the areas where frost has been created when you drive a car. Be informed in advance, for the road network situation and make sure that you carry anti-slipping tire chains. If you are on foot wear suitable shoes and be careful so as to avoid wounding because of slippery roads, pavements e.t.c.

NETWORKS OF WATER-SUPPLIES

- Preventive measures for the protection of pipes of your building from potential frost:
 - Observe carefully where the central and the circumferential gate-valves of insulation (switches of your building) are situated. Learn where exactly your water-meter is on the pavement. Control and make sure that all the switches of the hydro-circuit switch on and off and work properly.
 - Make sure the external pipes (pipes of solar geyser, surface system of pipes of automatic watering the taps of balconies) are insulated. In the opposite case, you must take care that they are insulated the soonest possible.
 - If you are going to be absent for along time during winter insulate or better drain the network of the solar–water heating system. In addition regulate the heating system of your building, in order to be operated automatically in low temperatures.
 - In case you have a solar–water heating system take care during the frost (especially at night) to switch off the water supply towards the boiler and empty out the water from the system. If this is not possible, leave the hot water tap open to drip.
 - Don't waste water to remove the snow or the frost.
 - Try to limit the daily activities that demand increased water consumption (such as washing machines etc).
 - Learn whether the manufacturing company or a technician has put an anti-freezing liquid in your solar boiler (in the case of closed circuit). If not, get the proper anti-freezing and put it.
 - Make sure that there is no tap or toilet leakage otherwise repair them immediately.
 - Be sure that the drains in the balconies and terraces are clean from leaves and rubbish and operate normally.

If in spite of all that, the central pipes freeze, follow the following instructions:

- Switch off immediately the central valve of water-supply of your building and check your hydro-meter. If it continues to “run”, this means that there is leakage (broken pipe) in your network. Switch off immediately the central water supply valve and call a plumber. Ask for a receipt or a certificate for the leakage repair.
- If you decide to defrost the pipes, start from the part of pipe near the switch so that the temperature change is gradual. If there are no results call a plumber.
- Check if the electrical installations are wet or in danger and insulate them.